



2023 PICKLES IMA CONFERENCE ATTENDEE LIST

| Attendee | Job Title | Company | Email | State |
|---------------------|-----------------------------------------|-----------------------------------|----------------------------------------------|-------|
| Abbie Thompson | Conference Manager | INSTITUTE OF MERCANTILE AGENTS | admin@imal.com.au | NSW |
| Adam Stewart | National Manager | DEBT RECOVERIES AUSTRALIA | adamstewart66@gmail.com | VIC |
| Alan Harries | CEO | INSTITUTE OF MERCANTILE AGENTS | akh@imal.com.au | NSW |
| Alanah Harry | Manager - Au & NZ | RISK & SECURITY MANAGEMENT | alanah.harry@risksec.com.au | VIC |
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| Andrew Stavropoulos | Director | WATERMAN RECEIVABLES MANAGEMENT | ajs@watermans.com.au | VIC |
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| Clive Tomkins | Hardship & Complaints Specialist | AUSHEALTH HOSPITALS | ctomkins@aushealth.com.au | SA |
| Damian Crowley | Director | CHOICE MERCANTILE | damian@choicemercantile.com.au | QLD |
| Daniel Halpin | CEO | CYBERTRACE | dan.halpin@cybertrace.com.au | NSW |
| Daniel Steers | Director | DERWENT MERCANTILE | daniel@derwentmercantile.com.au | TAS |
| Daniel Taylor | Managing Director | CREDIT COLLECTION SERVICES GROUP | danieltaylor@ccsgroup.com.au | NSW |
| Darren Martin | Director | CENTRAL VICTORIAN MERCANTILE | darren@centralvicmerc.com.au | VIC |
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| Dean Atcheson | Manager | CHARTER MERCANTILE | dean@chartermerc.com.au | QLD |
| Debbie Salter | Director | DYNAMIC COMMERCIAL COLLECTIONS | admin@dynamiccollections.com.au | QLD |

| Attendee | Job Title | Company | Email | State |
|-------------------|--------------------------------------------|-----------------------------------|----------------------------------------------|-------|
| Ebony Madden | Agent | ASSOCIATED INVESTIGATION SERVICES | admin@associatedinvestigationservices.com.au | NSW |
| Ellen Rigby | Senior Audit Officer | RISK & SECURITY MANAGEMENT | ellen.rigby@risksec.com.au | VIC |
| Elliott Morey | Head of Field Resolution & Assist | ACCESS MERCANTILE SERVICES | elliott.morey@accessmercantile.com.au | VIC |
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| George Maamary | Managing Director | G M INVESTIGATIONS | george@gmi.com.au | NSW |
| Harley Anderson | Secured Retention Manager | SWOOSH FINANCE | harley@swoosh.com.au | QLD |
| Hunter Griffin | Content Design Specialist | EMATRIX | hunter@ematrixtraining.com.au | VIC |
| James Peterson | Client Relationship Manager | DEBTCOL | james@debtcol.com.au | VIC |
| James Tambakis | Managing Director | WATERMAN RECEIVABLES MANAGEMENT | jt@watermans.com.au | VIC |
| Jenny Sparks | General Manager | TASMANIAN COLLECTION SERVICE | jsparks@tascol.com.au | TAS |
| Jess Day | Head of Repossessions | RISK & SECURITY MANAGEMENT | jess.day@risksec.com.au | QLD |
| Jessica Glavan | Manager - Field Services | PROBE OPERATIONS | jessicag@theprobegroup.com.au | VIC |
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| Karl Sanford | Lead Investigator | CYBERTRACE | karl@cybertrace.com.au | NSW |
| Keith Schafferius | Private Investigator | | info@keithschafferius.com | QLD |
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| Laura De Martino | Business Development & Partnership Manager | GALLAGHER | laura.demartino@ajg.com.au | VIC |
| Liam O'Callaghan | Managing Director | MERCANTILE CREDIT MANAGEMENT | liam@mercredit.com.au | SA |
| Luana Hill | Agent | ASSOCIATED INVESTIGATION SERVICES | admin@associatedinvestigationservices.com.au | NSW |
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| Matt Winsbury | Business Development Executive | GALLAGHER | Matt.Winsbury@ajg.com.au | QLD |
| Melody Johnson | Debt Collector | CHARTER MERCANTILE | mjohnson@chartermerc.com.au | QLD |
| Michael Sharpe | Senior Advisor | RISK & SECURITY MANAGEMENT | michael.sharpe@risksec.com.au | VIC |
| Michael Wright | Director | SRTI | michael@srti.com.au | VIC |
| Natalie Roberts | Circle Leader – Field Services | PROBE OPERATIONS | natalier@theprobegroup.com.au | VIC |
| Nick Boyd | Founder | BEEBOX TRAINING | nick@beeboxtraining.com | WA |
| Nick Wright | Director & General Manager | RISK & SECURITY MANAGEMENT | nick.wright@risksec.com.au | QLD |
| Olga Maragakis | Business Development Manager | DEBTCOL | sales@debtcol.com.au | QLD |
| Phil Botsis | Director | AUSDETECT | phil@ausdetect.com | WA |

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| Ramon Gardiner | Director | RAPID COMMERCIAL | ramon@rapidcommercial.com | NSW |
| Ricky Dobrin | Regional Operations Manager – Collection Services | CREDIT CORP GROUP | RDobrin@creditcorp.com.au | QLD |
| Rishi Gumber | Operations Manager | AUSHEALTH WORK | rgumber@aushealth.com.au | SA |
| Robert Cooper | National Collection Manager | SWOOSH FINANCE | robertc@swoosh.com.au | QLD |
| Sam Magee | Chief Executive Officer | DETECTIVE DESK | sam@detectivedesk.com.au | QLD |
| Scott Harbour | Director | HARBOUR COMMERCIAL | scott@harbourcommercial.com.au | NSW |
| Sean Jamieson | Managing Director | HIDE AND SEEK RECOVERIES | hideandseekrecoveries@gmail.com | VIC |
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| Simon Robinson | Managing Director | WISE GROUP | srobinson@wisegroup.com.au | NSW |
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| Victoria Cook | Director | SEQPROCESS SERVING & COLLECTIONS | info@seqprocess.com.au | QLD |
| Wayne Atkins | Director | RISK & SECURITY MANAGEMENT | wayne.atkins@risksec.com.au | VIC |

The following were speakers at our event

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|----------------------|-------------------------------------------------------------------|--------------------------|----------------------------------------|-----|
| Andrew Economopolous | Technology Management Consultant | STAXD | andrew@staxd.com.au | QLD |
| Charlotte Fenton | Senior Legal Counsel | SOURCE | charlotte.fenton@sourceservices.com.au | QLD |
| Blare Sutton | Cyber Partner | MCGRATHNICOL | bsutton@mcgrathnicol.com | VIC |
| Darren Cantor | CEO | FINANCE ONE | darren.cantor@financeone.com.au | QLD |
| Jodie Bedoya | Director | EMATRIX | jodieb@ematrixtraining.com.au | VIC |
| Peter Smith | Chairman | ADRIANS | psmith@adriansca.com.au | QLD |
| Robyn Adcock | Cyber/Technology Practice Leader - Professional & Financial Risks | GALLAGHER | robyn.adcock@ajg.com.au | NSW |
| Vicki Penner | Moneycare Manager Queensland | THE SALVATION ARMY | vicki.penner@salvationarmy.org.au | QLD |
| Zoran Sarabaca | Principal | XCLLUSIVE BUSINESS SALES | zs@xcllusive.com.au | NSW |